



## Delray Home Improvement Program Frequently Asked Questions (FAQs)

### **1. I am a homeowner. Will I need to include anything in my application?**

The application will ask you to indicate that you own your home. After your application is submitted, LISC Detroit will ask you to provide a copy of the recorded deed to verify homeownership.

### **2. I am a renter. Will I or my landlord need to include anything in my application?**

The application will ask you to indicate that you rent your home. After your application is submitted, LISC Detroit will ask you to provide a copy of your lease agreement and your landlord will need to provide their copy of the recorded deed. Landlords are also required to provide proof of Certificate of Compliance, showing that the property is registered per the City of Detroit rental safety ordinance.

### **3. Will I need to do anything to my home before applying?**

After reviewing your application and confirming your home is eligible, LISC Detroit will work with you to schedule an initial inspection of your home. Your home must be safe and accessible for the inspector to assess the property. COVID-19 safety protocols will be followed.

### **4. As a Delray resident, will I be able to remain in my home during the repair process?**

Yes, you will be able to remain in your home. In adhering to EPA safety procedures, the program follows the standard for the City of Detroit single-family repair program. These programs do not require relocation as the contractors are trained in lead-safe practices.

### **5. Can I participate in the program if I owe property taxes?**

Yes, you can participate in the program if you are currently on a property tax payment plan with the Wayne County Treasurer's Office. The tax payment plan should be in good standing.

### **6. Is homeowner's insurance required on the property to participate in this program?**

While we strongly encourage applicants to have homeowner's insurance, it is not a requirement to participate in the program.

### **7. Will a lien be placed on my home as a result of participating in this program?**

No, a lien will not be placed on any property receiving assistance through Delray Home Improvement Program. There are no repayment conditions for participating in the program.

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**8. If a landlord owns both units of a duplex/two family home, is the \$20,000 (USD) funding applicable for improvements to the entire property or is the funding applicable to each unit?**

The per-house cap of \$20,000 (USD) would apply to the entire property of a duplex or two-family home if both units are owned by the same individual or landlord. Funding will not be provided on a per-unit basis.

**9. If the scope of repairs for my property is estimated to cost less than the \$20,000 (USD) per-house cap, can I receive other repairs outside the four improvements offered through the program?**

No, the Delray Home Improvement Program will only provide eligible properties with the four improvements offered which include roof repair and/or replacement, window and/or door replacement, roof and/or wall insulation and repair or replacement of HVAC units.

**10. Are vacant/unoccupied properties eligible to receive improvements through this program?**

No, this program is only offering improvements to occupied homes within the eligible area.

**11. When will the construction services for the program begin?**

The Delray Home Improvement Program launched in January 2021. For applicants in Target Area 1, it is anticipated that property inspections of eligible homes will begin in April 2021 with repair services to follow. Construction will be subject to weather conditions, the schedule and sequencing of program subcontractors, and any relevant government directives related to the COVID-19 pandemic.

**12. Is there a deadline to apply for this program?**

No, applications will be accepted until 2024 or until funding is exhausted. Priority is based on the target area as outlined in the Community Benefits Plan.

**13. Is this the same as the Bridging Neighborhoods Program?**

No, the Delray Home Improvement Program is separate from the Bridging Neighborhoods Program. The Delray Home Improvement Program is part of the Gordie Howe International Bridge Community Benefits Plan and is managed by the project team with support from LISC Detroit. The Bridging Neighborhoods Program is run by the City of Detroit. For information on the Bridging Neighborhoods program, visit [detroitmi.gov/government/mayors-office/bridging-neighborhoods-program](https://detroitmi.gov/government/mayors-office/bridging-neighborhoods-program).

**14. Will participating in a home repair or improvement program offered by another organization, such as the City of Detroit, make my property ineligible for improvements under the Delray Home Improvement Program?**

No, the Delray Home Improvement Program is distinct from other programs offered in the City of Detroit. Participating in another program offered by another organization would not prevent an eligible property from receiving improvements through the Delray Home Improvement Program.

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**15. Can I participate in the program if my property is outside of the eligible area?**

No, the program team is not accepting applications for properties outside of Target Area 1, where the program is presently focused on providing improvements. The program may be offered to homes west of the current catchment area only if funding remains after offering improvements to all eligible homes in the Target Area 1.

**16. How is the Delray Improvement Program progressing through eligible areas?**

The Delray Home Improvement Program initially opened applications to residents in closest proximity to the US Port of Entry (POE) construction site. This targeted focus helps to ensure we have the staff and contractor capacity to serve eligible residents in a timely manner.

Target Area 1 boundaries are Clark Street to West End Street and from West Jefferson Avenue to the northbound Service Drive. If funding is available, Target Area 2 will accept applications from homes that are between West End Street and South Leigh Street between the northbound Service Drive of I-75 to the north and Jefferson Avenue to the south.

As the program progresses, and if funds remain to perform repairs on additional properties, the eligible area may expand. We will continue to notify residents if program boundaries change.

**17. Are there warranties associated with the repair work completed by the program?**

Yes, repairs completed by LISC Detroit and its subcontractors will include an 18-month workmanship warranty, as well as any applicable manufacturer's warranty associated with materials installed.

**18. Are commercial buildings that include residential units eligible to receive improvements through the Delray Home Improvement Program?**

No, commercial buildings that include residential units are not eligible to participate in the Delray Home Improvement Program. Improvements through the program are being offered to residential single-family homes or duplexes that fall within the identified catchment area and meet the other eligibility criteria.

**19. When the Delray Home Improvement Program launched, I read that the Michigan Minority Contractors Association was involved. Why are they no longer mentioned?**

When the program launched, LISC Detroit engaged with multiple local organizations to determine potential partners to best fit the needs of the program. While LISC Detroit did engage with Michigan Minority Contractors Association (MMCA) as part of local contractor recruitment, MMCA does not operate in a formal role within the Delray Home Improvement Program. Bridging Communities, Inc. (BCI) serves as the sole construction manager for the program.

**Questions?**

Email [info@wdbridge.com](mailto:info@wdbridge.com) or call 1-844-322-1773 (toll-free). Spanish translation is available upon request.

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