

Join the team that's changing the Windsor-Detroit skyline.

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Director OMR (Operations, Maintenance and Rehabilitation)– term ending March 31, 2027

As Director OMR, you will be responsible for managing all aspects of the Operation Maintenance and Rehabilitation on the Gordie Howe International Bridge project. This role reports to the Senior Director Plazas, executing the strategy and providing innovation, transitional leadership and guidance to a team of facilities engineering experts as well as overseeing facility operations services to the Ports of Entries (POE) including inspection agency buildings, non-inspection buildings, tolling plaza and the Bridge. The Director OMR provides leadership and direction to professional and technical specialists within the department as well as ongoing liaison and relationship management of all key stakeholders related to the design, construction, and transition to the OMR phase. The Director OMR provides Operational Readiness (OR) integration leadership and is responsible for managing the delivery of all OR work streams per the OR Workplan. This position is responsible for managing and ensuring POE and Bridge operational technology is future-proof and adaptable, efficient, and effective on Day 1 of substantial completion. The Director OMR is a key member of Engineering & Operations team and will lead and develop a diverse team of OMR engineers, and external contractors in support of the POE sites, Bridge, buildings, infrastructure, maintenance systems, and a range of OMR oversight services. Not only will you build, maintain and influence strong relationships with a large number of stakeholders on this high-profile infrastructure project, we can offer you the following abilities to:

- Manage operational P3 activities, maintenance, and asset preservation for all project components, incorporating system integration concepts and promoting industry best practices and process improvements. This includes development of capital maintenance plans, operational energy management, resourcing plans, facilities purchasing, process efficiencies and improvements. Establish effective P3 oversight and not take back risk from Project Co.
- Adopt best practice for administration of payment mechanism, such as daily operational meetings to track, review, and prioritize outstanding work orders against Project Co obligations. Ensure monthly reporting and annual review process is followed per the PA and Project Co performance aligns with expectations
- Manage the preparation of Operations and maintenance plans to include the activities necessary for the bridge, roads and POE buildings and structures, Tolling and ITS systems and equipment, and occupants/users to perform their intended function. This will include working with the Owner's Engineer and Project Co. to review the creation of asset management systems and oversee the commissioning for all the buildings, which includes agency and WDBA buildings, energy centre; maintenance building and all Mechanical Electrical MEP systems.
- Ensure systems integration for the Traffic Operations Centre, ITS systems integration with MDOT and MTO; Bridge Structural Health Monitoring System; Road/Weather Information systems; and Building Management Systems.
- Manage and facilitate working sessions with multiple Taskforce members to drive decisions on cross-functional OR topics. Continue to drive dependencies and re-alignment across integrated workplans. Support OR Team members in Agencies workshops. Report to the Senior Director on overall OR progress. Liaise with project partners, Project Co. and border agencies to ensure seamless transition to operations. Execute the transition from the design and construction phase to operational readiness through service and technological innovation, promoting high customer service standards, guiding operational process improvements, and driving for a modern facilities management practice. Leverage technology to work smarter.
- Oversee plans across project components for life cycle replacement, operational/support and rehab projects of facilities and systems in response to changing needs and enhanced stakeholder services.
- Direct third-party contractors, external consultants, and other resources to achieve project and operational deliverables and deadlines.



- Operate as a partner to the P3 OMR, finance, HR, IT, and other functional areas. Ensures all facilities are constructed to be operated and maintained in alignment with established OMR standards and procedures per the P3 Project Agreement. Further develops standards and procedures as operational readiness needs evolve.
- Provide effective leadership by planning, directing, and overseeing the work of direct reports. Ensure protocols for a healthy and safe work environment are implemented and followed. Lead direct reports using a performance management and development process that includes goal setting, feedback, and performance development planning. Work with Human Resources to recruit and retain staff. Fosters and supports a culture of excellence to ensure that the team is demonstrating WDBA's corporate statements and adheres to appropriate guidelines and practices.

To join this team, you will bring the following:

- Bachelor's degree in Science, Construction Management, Architecture, Engineering, or related field.
- Professional Engineer (P. Eng.) or P.E. preferred
- Energy Management Certification, an asset
- LEED Certification, an asset
- Building Commissioning Certification, an asset
- Minimum 10 years' experience in a similar role managing large scale projects including in an operational/facilities-oriented environment, managing a facilities program.
- History of innovative leadership; will include an extensive background working on large-scale transitional initiatives, with emphasis on operational readiness, program launch, system integration, and a demonstrated achievement of objectives.
- Experience with P3 projects, an asset.
- Experience in Business Transformation, focus on cross-functional collaboration, identify synergies between different workstreams, integration of different skillsets, drive towards a common goal.
- Maintenance experience in large complex government or institutional buildings, producing a high volume of repairs and renovations while facilities are occupied, experience in building trades and the respective engineering disciplines, construction management, building automation systems, asset management systems, controls and systems integration
- A successful track record in shaping facilities operations to be customer stakeholder focused and in driving service excellence, an asset
- Knowledge of legislation, regulations and building codes related to building operations i.e. Building and Fire Codes, in depth Occupational Health & Safety Act, is an asset.
- Knowledge of building operations and maintenance and automated systems
- Strong understanding of construction process, relevant rules and regulations and quality standards
- Comprehensive understanding of bid and tendering processes related to maintenance and capital improvements and understanding of budget development and management
- Experience with life-cycle analysis and costing
- Familiarity with border agencies and/or border operations considered an asset
- Intermediate MS Office skills
- Familiarity with AutoCAD
- Intermediate asset management systems
- Familiarity with system integration
- Experience with tolling systems, intelligent transportation systems, traffic management systems and security systems, an asset
- Ability to obtain a Government of Canada Personnel Screening/ Security Clearance
- Ability to travel within Ontario and Michigan



Our culture is driven by knowledgeable professionals with a passion for their field and the Gordie Howe International Bridge. The following competencies are keys to your success within our team:

- Strategic thinking and planning.
- Sound professional judgement, initiative, and the ability to work well under pressure and manage multiple priorities to meet deadlines.
- Excellent organizational, analytical, and problem-solving abilities, with exceptional attention to detail.
- Ability to deal with complex, multi-disciplinary issues involving Third Party agencies, governments, and other stakeholders.
- Ability to work in a fast-paced environment.
- Strong ability to build and maintain positive relationships.
- Demonstrated ability to effectively direct, motivate and mentor staff.
- Ability to build consensus and drive outcomes with diverse stakeholders.
- Demonstrated ability to communicate orally effectively and professionally and in writing ensuring tact and diplomacy.
- A persuasive communicator and negotiator, and presentation skills, and with a high degree of initiative and creativity in problem-solving, must know how to exercise discretion in a multi-stakeholder environment where demonstrated political acumen, judgement and insight are essential for success.
- Demonstrated understanding of the nuances for transformational planning and utilizing operational management principles, processes, and tools to drive behavioral, financial, and operational results and makes communication a priority for operational initiatives.

We will reward your initiative with:

- Salary \$114,807 to \$140,319
- Eligibility for Annual Bonus
- Comprehensive group benefits package
- Defined Contribution Pension Plan
- Paid Time Off Benefits – Vacation, Personal Leave, Personal Day, Medical Leave, 12 Holidays
- Training and Development opportunities
- Relocation assistance may be provided, if required

Qualified applicants may email their resume to recruitment@wdbbridge.com up to and including September 24, 2020.

Please quote file #WDBA-160. Resumes must be submitted electronically and will only be accepted in MS Word or PDF format.

Although all applications are appreciated, only those candidates selected for an interview will be contacted.

WDBA values talent and diversity as cornerstones of our success and is committed to creating a diverse and inclusive workforce that is reflective of our community and country. To support this commitment, we encourage applications from people of all races, ethnic origins, religions, abilities, sexual orientations, gender identities or expressions.