



*Join the team that's changing the Windsor-Detroit skyline.*

[www.gordiehoweinternationalbridge.com](http://www.gordiehoweinternationalbridge.com)

## Manager, Operations, Maintenance and Rehabilitation

**Job Summary:** The Manager Operation Maintenance and Rehabilitation (OMR) is responsible for managing the P3 Project Agreement OMR requirements on the Gordie Howe International Bridge project. Reporting to the Senior Director Plazas, you will execute the strategy with a team of facilities engineering experts and provide oversight for facility operations services to the Ports of Entries (POE) including inspection agency buildings, non-inspection buildings, tolling plaza and the Bridge. You will provide leadership and direction to professional and technical specialists within the department as well as ongoing liaison and relationship management of stakeholders related to the design, construction, and transition to the OMR phase. Not only will you build strong relationships with a large number of stakeholders on this high-profile infrastructure project, but we can also offer you the following abilities to:

### Job Functions:

- Manage operational P3 activities, maintenance, and asset preservation for all project components, incorporating system integration concepts and promoting industry best practices and process improvements. This includes review and oversight of capital maintenance plans, operational energy management, resourcing plans, facilities purchasing, process efficiencies and improvements.
- Adopt a best practice for administration of payment mechanism to track, review, and prioritize outstanding work orders against Bridging North America's obligations. Ensure monthly reporting and annual review process is followed per the Project Agreement (PA) and Bridging North America's performance aligns with expectations.
- Manage the preparation of operations and maintenance plans to include the activities necessary for the bridges, roads and POE buildings and structures, tolling and Intelligent Transportation Systems (ITS) systems and equipment, and occupants/users to perform their intended function. This will include working with the Owner's Engineer and Bridging North America to review the creation of asset management systems and oversee the commissioning for all the buildings, which include agency and WDBA buildings, energy center, maintenance building and all Mechanical Electrical MEP systems.
- Ensure systems integration for the Traffic Operations Centre, ITS systems with MDOT and MTO; Bridge Structural Health Monitoring System; Road/Weather Information systems; and Building Management Systems.
- Coordinate in the execution of transition from the design and construction phase to the operational readiness through service and technological innovation.
- Execute oversight plans across project components for life cycle replacement, operational/support and rehab projects of facilities and systems in response to changing needs and enhanced stakeholder services.
- Direct third-party contractors, external consultants, and other resources to achieve project and operational deliverables and deadlines. Escalates issues to Senior Director as needed.
- Ensures all facilities are constructed to be operated and maintained in alignment with established OMR standards and procedures per the PA. Further develop standards and procedures as operational readiness needs evolve.
- Responsible for providing effective leadership by planning, directing, and overseeing the work of direct reports. Ensure protocols for a healthy and safe work environment are implemented and followed. Lead direct reports using a performance management and development process that includes goal setting, feedback, and performance development planning. Fosters and supports a culture of excellence to ensure that the team is demonstrating WDBA's corporate statements and adheres to appropriate guidelines and practices.

### To join this team, you will bring the following:

- Bachelor's degree in Science in Construction Management, Architecture, Engineering, or related field
- Professional Engineer (P. Eng.) or P.E. preferred
- Energy Management Certification and LEED Certification are considered assets
- Building Commissioning Certification, considered an asset
- Minimum 10 years' experience in a similar role managing large scale projects including in an operational/facilities-oriented environment
- Experience with P3 projects, considered an asset
- Maintenance experience in large complex government or institutional buildings, producing a high volume of repairs and renovations while facilities are occupied, experience in building trades and the respective engineering disciplines, construction management, building automation systems, asset management systems, controls and systems integration



- A successful track record shaping facilities operations to be customer stakeholder focused and in driving service excellence, considered an asset
- Knowledge of legislation, regulations and building codes related to building operations
- Knowledge of building operations and maintenance and automated systems
- Strong understanding of construction process, relevant rules and regulations and quality standards
- Comprehensive understanding of bid and tendering processes related to maintenance and capital improvements and understanding of budget development and management
- Experience with life-cycle analysis and costing
- Familiarity with border agencies and/or border operations, considered an asset
- Intermediate MS Office skills
- Familiarity with AutoCAD
- Intermediate asset management system skills
- Familiarity with system integration
- Experience with tolling systems, intelligent transportation systems, traffic management systems and security systems, considered an asset
- Ability to obtain a Government of Canada Personnel Screening/ Security Clearance.
- Ability to travel within Ontario and Michigan

**Our culture is driven by knowledgeable professionals with a passion for their field and the Gordie Howe International Bridge Project. The following competencies are keys to your success within our team:**

- Sound professional judgement, initiative, and the ability to work well under pressure and manage multiple priorities
- Excellent organizational, analytical, and problem-solving abilities, with exceptional attention to detail.
- Ability to deal with complex, multi-disciplinary issues involving Third Party agencies, governments, and other stakeholders.
- Ability to work in a fast-paced environment.
- Strong ability to build and maintain positive relationships.
- Demonstrated ability to effectively direct, motivate and mentor staff.
- Ability to build consensus and drive outcomes with diverse stakeholders.
- Demonstrated ability to communicate orally effectively and professionally and in writing ensuring tact and diplomacy.
- Demonstrated understanding of the nuances for transformational planning and utilizing operational management principles, processes, and tools to drive behavioral, financial, and operational results and makes communication a priority for operational initiatives.

**We will reward your initiative with:**

- Salary \$104,311 to \$127,491
- Eligibility for Annual Bonus
- Comprehensive group benefits package
- Defined Contribution Pension Plan
- Paid Time Off Benefits – Vacation, Personal Leave, Floater Day, Medical Leave, 13 Holidays
- Flexible Work Arrangements
- Training and Development opportunities
- Relocation assistance may be provided, if required

Qualified applicants may email their resume to [recruitment@wdbribe.com](mailto:recruitment@wdbribe.com). **Please quote file #WDBA-160.** Resumes must be submitted electronically and will only be accepted in MS Word or PDF format.

Although all applications are appreciated, only those candidates selected for an interview will be contacted.

WDBA values talent and diversity as cornerstones of our success and is committed to creating a diverse and inclusive workforce that is reflective of our community and country. To support this commitment, we encourage applications from people of all races, ethnic origins, religions, abilities, sexual orientations, gender identities or expressions.